

BESSEY Tools North America – Warranty Policy

BESSEY brand clamping products are warranted under a Limited Lifetime program. We warranty that the products will be free from defects in material and workmanship for the life of the tool or we will replace, refund or repair it; provided that this warranty does not cover any damage caused by abuse, misuse, improper handling, negligence, alteration or normal wear and tear. Other tools including but not limited to snips, c-clamps, some specialty clamps, magnets, bearing heaters and pyrometers are guaranteed for 1 year. For all products, BESSEY Tools North America reserves the right to refuse either a repair or a replacement.

BESSEY Tools North America makes no other warranties, express or implied, with respect to the tools or their suitability for specific applications. BESSEY Tools North America neither assumes, nor authorizes any person to assume for it, any other warranty, or obligation express or implied.

BESSEY Tools North America will, at its sole discretion, define if a product submitted for warranty evaluation is eligible for a warranty return and then, if eligible, offer to repair, refund or replace any defective product. To initiate such a claim, please call and request a return authorization number then, return all parts of the broken tool(s) plus a written warranty evaluation request (with contact information) in a freight prepaid format to BESSEY Tools North America.

This warranty gives you specific legal rights. Please note: you may also have other rights, which could vary depending upon state, federal and provincial law.

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