



Warranty

Baldwin Filters, Inc. ("Baldwin") warrants that each new product manufactured by Baldwin will be made free of defects in workmanship and material. Baldwin will replace any product found to be defective when you return it to Baldwin or to your Baldwin distributor where you purchased the product.

Return Process

You should first contact your salesperson at Baldwin or at your Baldwin distributor if you purchased a product that you believe does not meet the warranty stated above. The salesperson will help you complete the necessary paperwork, and will also help you return the suspected defective product to Baldwin for analysis.

Warranty Fulfillment

If Baldwin finds that a returned product does not meet the warranty stated above, Baldwin will promptly replace the defective product. If the defective product directly caused damage to the machine on which it was installed, Baldwin will promptly reimburse the machine owner for that portion of the repair costs that were necessary to restore the machine to its condition immediately prior to the damage caused by the defective product.

Conditions

Baldwin's warranty fulfillment obligations above do not apply if: a) the product is not returned to Baldwin for analysis, b) Baldwin finds that the product was not defective, c) the product was improperly installed or used, d) the product was reused or not replaced inside a normal service interval, or e) the product is tampered with or damaged in a manner that may inhibit Baldwin's ability to conduct a warranty investigation.

The above warranty and warranty fulfillment obligations are exclusive and in lieu of all other warranties or related remedies. Baldwin is not liable for indirect, incidental, punitive or consequential damages arising in any way from the products it manufactures or sells.

Learn more about heavy duty hydraulic filters we have.